

Brilliance & Resilience



***Outshine
Pandemic
& Poverty***

2020 Community Report



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Dear Friends, Supporters, & Participants:

It was the worst of years, it was the best of years. It was a year of profound pain and loss, it was a year of inspirational growth. It was a time of confusion, it was a time of clarity. It was a year of darkness, it was a year of brilliance and resilience. How else can we put 2020 into perspective but to play off Charles Dickens' famous opening to *A Tale of Two Cities*? For the pandemic has really been the worst of times and somehow a time of inspiration and growing community power.

We have witnessed the horrific impacts of nationally underfunded public health and the denial of science, and the disparate health impacts on communities of color that are the result of generations of racism embedded in housing, environmental, and health care policies and practices. And we have seen how communities can pull together to foster resilience through a combination of millions of dollars in government funds, mutual aid, pivoting services, and growing political power.

While it's a worn cliché, the "COVID pivot" was a real and important aspect of our community's response to the pandemic. Solid Ground programs and services worked with funders to rapidly revamp service models, adding new kinds of services (such as food delivery), expanding others, and continually adapting to the changing realities of social distancing and isolation. Last year was also one of racial reckoning with Black Lives Matter, Stop Asian Hate, and other movements gaining increased attention and power.

Solid Ground heightened our efforts to understand and address racism internally and followed the lead of community-based organizations fighting for a more just and equitable world. In this, our 2020 Community Report, we focus on the brilliance and resilience of our community, our staff who pioneered new ways to work, and our participants who made improvements in their lives despite the state of the world around them.

All of this work and progress – and lives changed for the better – wouldn't have been possible without our amazingly generous community of donors and partner agencies. And so, we look back on 2020 with clarity for the trials we all endured and gratitude for the way we came through it together.

Sincerely,


Shalimar Gonzales
Chief Executive Officer (CEO)


D'Adre Cunningham
Chair, Board of Directors



Shalimar Gonzales



D'Adre Cunningham

Reimagining Services to Meet Basic Needs

Access drivers transformed into food delivery workers

In the early days of the pandemic, we were told to stay at home. People canceled most social, medical, and recreational trips. Solid Ground Transportation was left in a quandary.

With its core Access bus ridership down over 75%, what to do with a fleet of buses and drivers? The stay-at-home orders also meant that people who relied on food banks and hot meal programs were unable to get the food they needed to survive. And with more people losing their jobs, food insecurity was increasing. To fill this gap, Solid Ground worked with King County Metro and a variety of county-wide community partners to turn the Access fleet into a food delivery service.

Drivers picked up bags of food and prepared meals, delivering them to families and providers from South King County to Bellingham. The partnership delivered more than 1,000 meals and grocery bags daily throughout the summer, serving up to 10,000 people each day at its peak. Through the end of the year – as closures waned and Access ridership began creeping back up from 1,000 riders a month to nearly 3,000 – food delivery remained vital. In December, we made 9,083 food deliveries.



Supporting Seattle's food banks

Solid Ground's Food System Support bolstered Seattle's hunger response during the pandemic by coordinating efforts with neighborhood food banks to address increases in food insecurity resulting from income loss, school closures, and more.

The program managed and distributed close to \$3 million in federal CARES Act and Washington Department of Commerce funds for 29 Seattle food programs, including food banks and weekend hunger backpack programs.

The extra funds meant food banks could increase their capacity and get more essential nutrition to hungry people. Additionally, they partnered with the Washington National Guard to get food, personal protective equipment (PPE), and hygiene supplies to food banks and other providers.



Reimagining Services to Meet Basic Needs

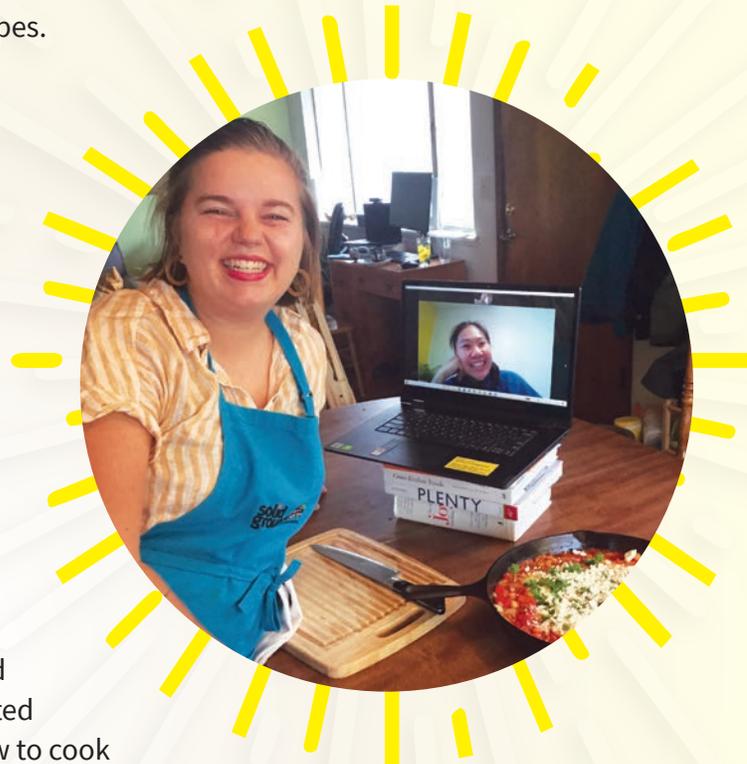
Cooking Matters at Home virtual classes

How do you create a sense of community during a time of profound social isolation? Solid Ground's Community Food Education team cooked up new ways to engage people in their hands-on cooking and nutrition classes – normally held onsite at community organizations – through virtual cooking classes.

They initially videoed demonstrations of easy-to-prepare recipes. People could cook along, but there was no opportunity for interaction. The team evolved their model with increasing sophistication, building in more opportunities for collaboration and engagement.

The second iteration featured livestreamed classes with instructors at two locations, multiple cameras, and use of the chat feature to engage with students. Finally, the team settled on an interactive format that is limited to registered participants but creates more opportunity for connection.

In a better controlled setup, participants are more willing to respond to questions, share pictures of their creations, and build community together in a virtual space. Participants reported increased confidence in preparing healthy meals for their families, using their skills to save money on food, and knowing how to choose the healthiest foods. They also reported learning to read nutrition labels, how to read recipes, and how to cook with whole grains.



Making Housing Stabilization Services Accessible

Overcoming a blocked-up homelessness services system

State and local eviction moratoriums enacted in response to the pandemic meant fewer renters were at risk of homelessness last year. But for people who were living without housing, the service system was effectively blocked up.

Shelter beds were eliminated to keep people properly distanced, and there was little turnover of the scarce affordable housing in our community. The pandemic also demanded a quick pivot from the traditional in-person process of serving people to providing services over the phone. Staff developed new processes for collecting information and meeting people where they are.

The advantage was the new process allowed us to serve people who, pre-pandemic, had been challenged with finding transportation to get to where services were offered. This simplified intake process will carry forward post-pandemic to increase accessibility of services.

Despite these challenges, Solid Ground's Regional Access Point/ Diversion team helped enroll 284 households in Coordinated Entry for All, King County's entry point for homelessness services. Over 90% of these households had been living homeless – and over 80% exited the system to permanent housing!

These shining star statistics highlight how Solid Ground provided housing to hundreds of households comprising thousands of people throughout the pandemic.

HOMELESSNESS PREVENTION



PERMANENT HOUSING & RAPID REHOUSING



EMERGENCY SHELTER & TRANSITIONAL HOUSING



SOLID GROUND-RUN PERMANENT HOUSING



Tools for Virtual & Remote Learning

Supporting students' success

Solid Ground's Sand Point Housing campus for formerly homeless families is home to more than 165 students in elementary through high school.

Schooling during the pandemic has been overwhelming for many, so starting last spring, our Children's Program team upped their focus on school support. One consistent issue was connectivity – access to technology, internet, and devices. We worked to provide hardware, software support, and internet troubleshooting. Staff also assisted resident parents (who sometimes have limited English and/or technology skills) to navigate the technology systems so they could better support their kids.

Perhaps most importantly, we created a vital lifeline between residents, teachers, and school administrators. If a student was not logging on regularly for certain classes or not participating, we worked with parents to troubleshoot what might be going on. Online tutoring provided an extra level of support and mentoring for some students. Many of our young residents also rely on school meal programs to have the nutritional support they need to thrive in school. Our Children's Program team pivoted from serving meals out of the community room – as we normally would do during summer break – to delivering food to each door. Onsite food distribution kept students and their families well fed and focused.

To counter boredom and isolation brought on by restrictions on gathering and playing together, the program worked with partner agencies and local artists to establish online enrichment programs like Art Club, which provides students with much-needed social connectedness outside of school. And during the summer, outdoor youth groups resumed, much to the joy of young residents.



RedCloud Consulting and Rick Rizzis' Toys for Kids provided technology support and career guidance for youth and families at Broadview Shelter and Transitional Housing programs for domestic violence survivors.

Helping Tenants Navigate Uncertain Times

Keeping renters housed

When the pandemic shut down major sectors of our economy, many thought housing insecurity brought on by job loss would be nearly as deadly as the coronavirus itself. Brilliantly, our community came together to prevent this.

Thanks to the quick action of federal funders and a local consortium of nonprofits led by United Way of King County, rental assistance flowed much more rapidly than vaccinations did, inoculating thousands of households against homelessness. The Home Base Rental Assistance Program rounds 1 and 2 were aimed at King County residents who were behind on their rent, experienced a significant reduction in wages as a result of the pandemic, and whose income was at or below 50% of Area Median Income (AMI).

- ☀ **During Round 1**, Solid Ground staff reviewed rental assistance applications and acted as a liaison between tenants and landlords to complete applications in a timely manner.
- ☀ **During Round 2**, we supported landlords who own buildings with more than five units and, in many cases, multiple buildings across several sites.

Staff navigated the challenging task of collecting updated payment information for each tenant, corroborating that data with property managers, and submitting the information to our Finance department to process checks in excess of \$100,000! The highly coordinated Solid Ground process was lifted up across all agencies for its efficiency and effectiveness. As one of the lead agencies, Solid Ground disbursed more than \$2 million directly to COVID-impacted renters across King County, helping nearly 900 households stay in their homes and avoid the traumas of homelessness, eviction, and displacement.



875
households
stayed stably
housed

Renters' rights in a changing landscape

Solid Ground's bilingual (Spanish and English) Tenant Message Line and Rent Smart tenant rights workshops provide renters resources and tools to prevent eviction and ensure housing stability.

Our Tenant Counselors help renters understand their rights and responsibilities under the complicated Washington State Residential Landlord-Tenant Act and other laws impacting renters. We help people who are fearful and anxious because they don't know their rights become empowered through relevant, accessible, and actionable information. The past year has only been more confusing. Eviction moratorium legislation added many complications, making it harder for renters to figure out where they stand.

Through a partnership with the King County Public Library System, Rent Smart shifted from in-person workshops to virtual webinars, beaming across the region to help renters learn about eviction moratorium payment plans, the ins and outs of breaking leases, COVID safety concerns, repair issues, landlord mediation skills, and much more. We also partnered with the Tenant Law Center for no-cost legal resources. The center's attorneys join our Rent Smart webinars to answer legal questions and offer referrals for 10-minute legal consultations to both webinar attendees and Tenant Message Line callers.

Systems change for social justice

The pandemic and national reckoning with racial injustice shone an illuminating light on the government and public policy systems that are supposed to alleviate (but too often perpetuate) poverty and other forms of oppression.

With millions of dollars of federal aid and countless policy decisions shaping how cities and regions responded to these crises, Solid Ground's advocacy team had a busy year working on pandemic-related issues along with other opportunities to promote equity and address poverty.

At every level of government, huge policy changes and relief-fund infusions needed to be understood, digested, and communicated across the agency and larger community.

And each month, it seemed, had an opportunity to influence state and local approaches to addressing the health and economic crises.

In this unprecedented time, community organizations like Solid Ground and our advocacy partner, the Statewide Poverty Action Network, were called upon not just to deliver services, but to provide strategic input and leadership to craft the best and most equitable response.

Protecting public benefits

Early in the pandemic, Washington State Department of Social & Health Services (DSHS) relaxed many of its requirements so people could get or maintain public assistance with far fewer restrictions – but DSHS was slow to make the changes.

Solid Ground's Benefit's Legal Assistance (BLA) attorneys quickly developed and distributed public benefits fact sheets that tracked, in real time, DSHS change implementation. We distributed the information via our Resource Wire eblast network, coordinated outreach and webinars, and connected with partner agencies across the state – letting thousands of people know about available financial help and waived restrictions.

With fewer clients needing help with reduced, terminated, or denied benefits, BLA attorneys were able to focus on another challenge: DSHS investigators increasingly claimed people's benefits had been overpaid, sometimes as long ago as five years. Many of these claims were inaccurate, others impossible for people to pay back.

Over the past year, the BLA team worked with nearly 100 households to overturn faulty assessments or negotiate manageable payment plans, saving hundreds of thousands of dollars for their clients. And with in-person benefits workshops shut down by the pandemic, BLA developed a webinar series that reached 350 participants.





Photo by
Momma Nikki

LaTanya's brilliant story

In November 2020, LaTanya Cheatam, pictured here, shared powerful testimony to the King County Council about her lived experiences with housing instability and the community need for pandemic support.

A JourneyHome/Rapid Re-Housing program participant, LaTanya shared her truth at budget hearings, which met virtually because of the pandemic.

"I gave my testimony and just told them the truth," LaTanya said. "This program needs the funding because people need help. Not everybody who needs help is able to get it through some of the other programs out there."

LaTanya's brilliance and resilience contributed to \$900,000 in funds allocated to help families like hers. "I could dance right now!" LaTanya said. "This program has helped me have a better life, not just go from one place of poverty to another."

Advocacy issue highlights

Solid Ground's advocacy team worked alongside programs, community members most impacted by poverty and oppression, and partners to advocate and organize for legislative change on a number of important anti-poverty issues.

ISSUES WE TOOK COMMUNITY LEADERSHIP ON:

Access transportation conversion to food delivery:

Solid Ground helped develop community partnerships and led the advocacy effort to secure \$400,000 in monthly King County Metro funding to convert much of the Access bus fleet into an emergency food delivery system, providing hot meals and food bank deliveries to tens of thousands of people. This work continues in 2021.

Targeted rental assistance during the pandemic:

Solid Ground helped secure \$900,000 from the City of Seattle and King County for targeted rental assistance for families in Rapid Re-Housing programs across the County, which meant families enrolled in these programs would not lose their housing as a result of job loss or other income reductions.



Progress Toward Brilliant Change

ISSUES WE ORGANIZED FOR ALONGSIDE OTHER PROVIDERS:

☀️ **Health Through Housing:**

Solid Ground helped lead human services providers in organizing to win the Health Through Housing King County sales tax, which will fund thousands of permanent supportive housing units for people experiencing chronic homelessness.

☀️ **Reinvest in community:**

As part of our commitment to the Defund Movement to repurpose City of Seattle investments from the Police Department to housing, mental health, and community building in Black and Brown communities, we made public comment and organized service provider partners to support the Solidarity Budget.

☀️ **Emergency food funding equity:**

Solid Ground supported the Seattle Food Committee in policy development and funding related to managing the influx of federal dollars for emergency food.

ISSUES WE ADVOCATED FOR:

☀️ **Extended eviction moratoriums:**

As the pandemic persisted, we continuously advocated on behalf of Seattle/King County tenants.

☀️ **Increased rental assistance funding:**

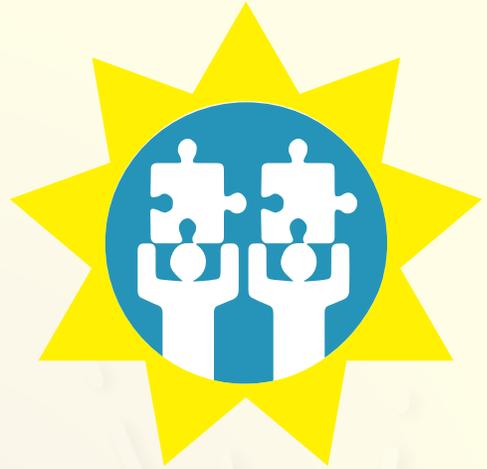
We also pushed for important human services pandemic responses.

☀️ **Gender equity in housing:**

We supported the federal Department of Housing and Urban Development's withdrawal of a proposed rule that would have weakened the Equal Access Rule, ensuring equal access to housing regardless of gender identity.

☀️ **Honoring lived experience:**

We supported the Lived Experience Coalition's role in the King County Regional Homelessness Authority governance board.



2020 Income & Expenses

as of December 31, 2020, unaudited

Income

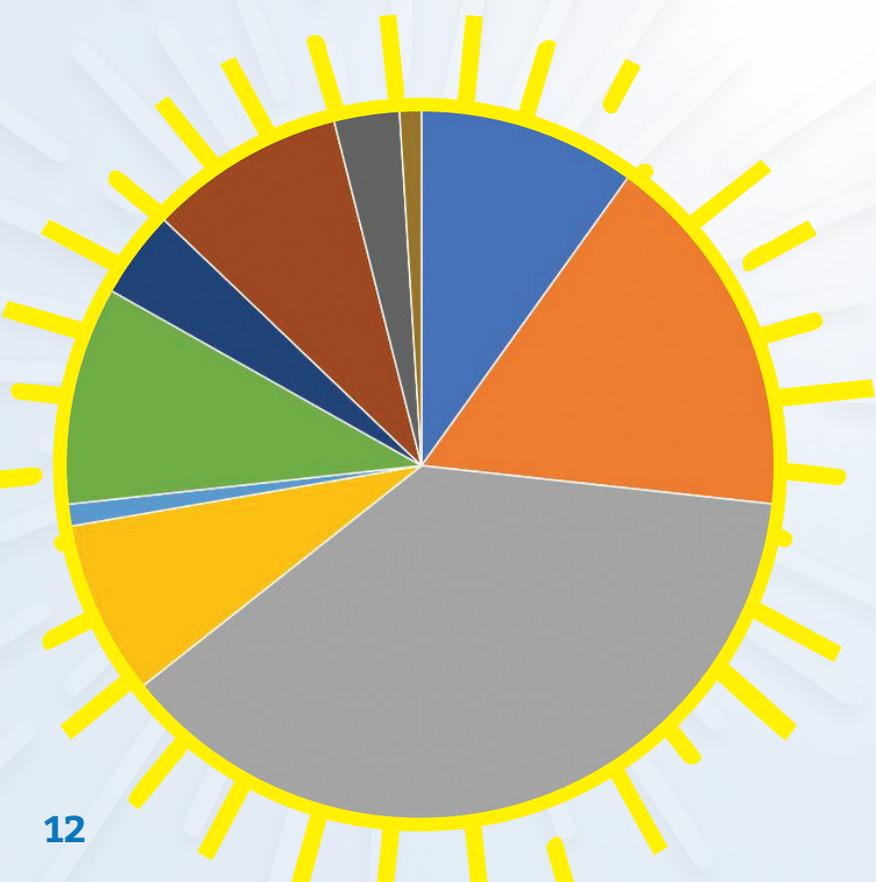
Federal Agencies	\$5,334,500
Washington State	\$3,671,494
King County	\$14,662,300
Seattle City	\$2,584,106
Other Government	\$110,451
Private Grants & Restricted Donations	\$2,254,255
Sponsorships	\$97,800
United Way	\$1,196,498
Unrestricted Contributions	\$4,897,107
In-kind Donations	\$456,427
Client Copayments	\$85,509
Vendors & Agencies	\$324,564
Fiscal Agent Fees	\$118,534
Interest Income	\$81,215
Sales	\$1,634
Other Revenue	\$58,075
Rental Income	\$155,868
TOTAL INCOME	\$36,090,337

Expenses

Personnel	\$17,671,717
Salaries & benefits	
Occupancy	\$830,928
Rent, maintenance, utilities	
Outside Services	\$10,887,147
Contracted services, volunteer stipends, client assistance, etc.	
Supplies	\$629,678
General Expenses	\$2,844,976
Volunteer support, training, insurance, postage, equipment, promotional, taxes & licenses, fees, lobbying, subcontracted services, etc.	
Capital Purchases	\$206,498
Depreciation expenses, gain/loss on assets	
TOTAL EXPENSES	\$33,070,944
Net Income	\$3,019,393

Functional Expenses

- 10.5%** – Housing & Services
- 17.2%** – Homelessness Prevention
- 38.1%** – Transportation
- 8.2%** – Operating Affordable Housing
- 1.3%** – Community Food Education
- 10.7%** – Food System Support
- 4.3%** – Advocacy
- 10.6%** – Administrative
- 3.4%** – Resource Development
- .7%** – National Service



2020 Balance Sheet

as of December 31, 2020, unaudited

Assets

Current Assets

Cash in Bank & Petty Cash	\$7,285,379.91
Current Investments	\$198,433.36
Accounts Receivable	\$5,542,638.23
Limited Partnership Due To/From	\$650,386.33
Prepaid Expenses	\$593,175.45
Unemployment Compensation Trust	\$422,004.47

Total Current Assets **\$14,692,017.75**

Fixed Assets

Land	\$611,511.10
Construction in Progress	\$31,651.41
Leasehold Improvements	\$208,287.77
Buildings & Improvements	\$8,788,585.10
Furniture & Equipment	\$786,641.16
Vehicles	\$60,611.18
Less Accumulated Depreciation	\$7,023,714.87

Total Fixed Assets & Depreciation **\$3,463,572.85**

Other Assets

Loans Receivable SPH Site B LP	\$1,972,046.10
Developer Fees Receivable SPH Site B LP	\$102,383.00
Loans Receivable SPHA I LP	\$525,000.00
Developer Fees Receivable SPH TWO LLLP	\$1,057,726.00
Loans Receivable SPH TWO LLLP	\$1,802,514.21
Interest Receivable SPH TWO LLP	\$33,846.00
Interest Receivable SPHA I LP	\$194,406.68
Interest Receivable SPHA Site B LP	\$145,162.82
Interest Receivable SPH TWO LLLP	\$2,235,358.69
Investment in SPCC LLC	\$35,000.00
Investment in SPHA I LP	\$2,235,358.69
Investment in SPH Site B Stage 1 LP	\$78,238.06

Total Other Assets **\$8,181,681.56**

TOTAL ASSETS **\$26,337,272.16**

ACRONYMS:

SPCC = Sand Point Community Connections
 SPH = Sand Point Housing
 SPHA = Sand Point Housing Associates



Liability & Shareholder's Equity

Current Liabilities

Accrued Employee Payables	\$1,008,615.60
Accounts Payable & Due To	\$2,375,362.39

Total Current Liabilities **\$3,383,977.99**

Long-term Liabilities

Refundable Advance	\$642,685.50
Loans Payable	\$150,000.00
Long-term Deferred Revenue	\$2,604,591.75

Total Long-term Liabilities **\$3,397,277.25**

Shareholder's Equity

Unrestricted Fund Balance	\$14,807,810.61
Temporarily Restricted Fund Balance	\$1,728,814.59
Profit (Loss) for Period	\$3,019,391.72

Total Shareholder's Equity **\$19,556,016.92**

TOTAL LIABILITIES & NET ASSETS **\$26,337,272.16**

Organizational Donors

- * Anonymous (4) ◆
- * A & R Solar SPC ◆
- * Adobe Systems ◆
- * AeroDynamic Advisory ◆
- * Aerospace Machinist Industrial District Lodge #751 ◆
- * Alaska Airlines ◆
- * Albertsons Companies Foundation
- * Alexandra Immel Residential Design
- * Alpine Integrated Medicine
- * Alston, Courtnage & Bassetti LLP ◆
- * Amazon ◆
- * American Endowment Foundation ◆
- * American Legion Auxiliary
- * Apple Inc. ◆
- * Arcora Foundation
- * Asian Counseling and Referral Service (ACRS)
- * Asian Pacific Islander Coalition of Washington State
- * Asset Funders Network
- * Aven Foundation ◆
- * Avocado Green Mattress
- * Ballista Consulting ◆
- * Bar House ◆
- * BECU
- * The Beim Foundation ◆
- * The Biella Foundation ◆
- * bigthanks
- * Bill & Melinda Gates Foundation ◆◆
- * Birthday Dreams ◆
- * Benefits Management Group, Inc. (BMGI) ◆
- * The Boeing Company Employees ◆
- * Bohemian Foundation ◆
- * Bonfire Funds, Inc. ◆
- * The Brettler Family Foundation ❁
- * Bright Funds Foundation ◆
- * Bright Horizons
- * Buffalo Exchange LTD #0503 ◆
- * Building Changes ❁
- * Cambia Health Solutions ◆
- * Champion Foundation
- * CareQuest Institute for Oral Health
- * Casper Mattress
- * CAST Architecture ◆
- * CB Richard Ellis
- * CD Baby, Inc. ◆
- * Center for Spiritual Living ◆
- * Center on Budget & Policy Priorities ◆
- * Central Co-op
- * Charlie's Produce
- * City of Seattle Employee Giving ◆
- * Civil Survival Project
- * Cogan Family Foundation ◆
- * The CoHo Team of Windermere Agents ◆
- * Colovos Family Foundation ◆
- * Comcast Cable
- * Community Catalyst ◆
- * D.V. and Ida J. McEachern Charitable Trust
- * Dana's Giving Fund ◆
- * Dark Ritual Coffee Roasters ◆
- * DCG ONE
- * Deacon Charitable Foundation
- * Degh Tegh Community Kitchen
- * DocuSign
- * Douglas and Maria Bayer Foundation ◆
- * Economic Security Project
- * Ecotope ◆
- * The Ellis Foundation ◆
- * Elm Coffee ◆
- * Emmanuel Bible Church
- * Encore Architects ◆
- * Enterprise Holdings Foundation
- * Evelyn H. Fuldner Foundation
- * F5 Networks, Inc. ❁
- * Facebook ◆
- * Fales Foundation Trust
- * Family First Community Center Foundation
- * Federal Government Employees – Combined Federal Campaign ◆
- * Fidelity Investments Charitable Gift Fund ◆❁
- * First Technology Federal Credit Union ◆
- * Gates Ventures
- * Getty Images, Inc. ◆
- * Gilead ◆
- * The Glaser Foundation
- * glassybaby
- * GoDaddy
- * Google ◆
- * Green Standards
- * Group Health Foundation
- * Groupon
- * Hanson Family Foundation
- * The Harr Foundation ◆
- * The Harrington-Schiff Foundation
- * Hiya
- * Horizons Foundation
- * Hugh and Jane Ferguson Foundation
- * IBM Corporation ◆
- * IQuest Charitable Foundation ◆
- * Jacobson Jarvis & Co., PLLC
- * James C. Allen Charitable Foundation
- * Jewish Community Foundation of the West ◆
- * JPMorgan Chase & Co. Matching Gift and Volunteer Grant Program ◆
- * Kaiser Permanente
- * Kantor Taylor PC
- * Kaplan Charitable Fund ◆
- * Ken's Market ◆
- * Kin On Health Care Center
- * King County Employee Giving Program ◆
- * Kohl Construction ◆
- * KPMG – Gives ◆
- * The Kroger Company
- * Legal Foundation of Washington
- * Liao Schofield Family Charitable Fund ❁
- * Liberty Mutual Insurance ◆❁
- * Limoncello Belltown
- * Looking Out Foundation
- * Lyft
- * Manna Teriyaki
- * Medina Foundation ◆

Organizational Donors

- * Mental Wellness Foundation ◆◆
- * Mercy Housing Northwest
- * Microsoft Corporation ◆◆
- * Milliman ◆
- * Molina Healthcare, Inc.
- * Moody & Co. ◆
- * Motorola Solutions Foundation ◆
- * Ms. Molly Foundation
- * National Association of Letter Carriers, Branch 79 ◆
- * National Development Council
- * National Philanthropic Trust ◆
- * Nector By Resident
- * Network for Good ◆
- * New Beginnings
- * Norcliffe Foundation
- * Nordstrom ◆
- * Northwest Area Foundation ◆
- * Northwest Harvest
- * Northwest Plan Services
- * NW Children's Foundation ◆
- * OneFamily Foundation
- * Oracle Corporation ◆
- * The Pantry ◆
- * PayPal Charitable Giving ◆
- * PCC Community Markets
- * Philadelphia Insurance Companies
- * Pivotal Ventures LLC ◆
- * Premera Blue Cross ◆
- * Pulum Corporation ◆
- * The Quaker Hill Foundation ◆
- * R3 Family Giving Fund
- * Raman Family Foundation ◆
- * RealNetworks Foundation ◆
- * Renah Blair Rietzke Family & Community Foundation ◆
- * Renaissance Charitable Foundation ◆
- * Rita & Herbert Rosen Foundation ◆
- * The Rockefeller Foundation ◆
- * The Rodman Foundation ◆
- * Roush Cleantech ◆
- * Roxy's Deli/The Backdoor ◆
- * The Russell Family Foundation ◆◆
- * Russell Investments ◆
- * Safeco Insurance Fund
- * The Safeway Foundation
- * Salesforce.com ◆
- * Sampson Dunlap LLC
- * School's Out Washington ◆
- * Sea Mar Community Health Centers
- * Seattle Children's Hospital
- * Seattle City Club
- * The Seattle Foundation ◆◆
- * The Seattle Foundation Communities of Opportunity
- * Seattle Library Foundation
- * Seattle Opera
- * Seattle Pacific University
- * Seattle Parks & Recreation
- * Seattle Public Schools
- * Seattle Seahawks Charitable Foundation
- * SEIU Local 49
- * Shaw Island Community Members ◆
- * Simply Soulful
- * Skyline at First Hill Residents Association
- * Sound Credit Union
- * Sprague Israel Giles, Inc.
- * Sprouts Healthy Community Foundation
- * State Farm
- * The Stocker Foundation
- * The Stuhldreher Calcagno Family Fund ◆
- * The Summit Group ◆
- * Swaddle Designs
- * Swedish ◆
- * Symetra Financial ◆
- * Tableau Software ◆◆
- * Team Buffalo ◆
- * TEW Foundation ◆
- * Theo's Gyros
- * Tides Foundation ◆
- * Timbie Family Charitable Fund ◆
- * TisBest Philanthropy ◆
- * T-Mobile ◆
- * Toys for Kids
- * Treeline Foundation ◆
- * U.S. Bank Foundation
- * Uber
- * UFCW Local 21
- * Union Bank of California ◆
- * United Healthcare ◆
- * United Way of King County ◆
- * University Congregational United Church of Christ ◆
- * University Rotary Service Fund
- * USAA ◆
- * UW Husky Sports Medicine Team ◆
- * Verizon Wireless ◆
- * Virginia Mason Franciscan Health
- * Volunteers of America ◆
- * Vulcan Inc.
- * Walsh Construction Co.
- * Washington Federal Foundation
- * Washington State Employees – Combined Fund Drive ◆
- * Wave Broadband
- * We Got This Seattle
- * Wells Fargo ◆
- * WestSide Baby
- * Whole Cities Foundation
- * Whole Foods Market
- * Windermere Foundation
- * Wyman Youth Trust ◆
- * Wyncote Foundation NW
- * Zazynia Mediterranean Grill
- * Zephyr Charitable Foundation, Inc. ◆
- * Zillow ◆
- * Zipwhip Inc ◆

◆ = General operating gift

◆◆ = Multi-year gift

◆◆◆ = Pandemic relief funds

2020 Individual Donors: Visit www.solid-ground.org/supporters to view last year's 2,100+ individual donors.

People Are Our Greatest Assets

Solid Ground staff stats

Despite program changes, economic pressures, and the uncertainties of operating during a pandemic, Solid Ground was able to redeploy and expand our staff in 2020 to increase our impacts, and provide the services and support our communities need.



*65 people went on paid leave related to COVID-19 care.

**45.2% is the national average staff turnover rate in the Health & Social Assistance sector.

Volunteers kept things virtual & safely distant!

From knitting warm clothing for people living in shelters, to tutoring school kids, to growing organic produce, to meeting virtually with legislators, volunteers play a significant and valued role in Solid Ground's impact on our community!



Volunteer Stars Shine Brightly

Community Accountability Council

Solid Ground’s volunteer Community Accountability Council (CAC) meets monthly to elevate emergent community needs, provide feedback around crucial Solid Ground decisions, and share input about advocacy opportunities.

In 2020, the CAC had 10 members (names unlisted to honor privacy), all of whom share lived experience with systems of oppression and represent former and/or current Solid Ground residents and program participants. Last year, the CAC worked with our Board of Directors to develop a power-sharing relationship, establishing an important role in vetting and electing future members to the Board of Directors. They also participated in listening sessions leading to the hire of our new CEO, Shalimar Gonzales.



Members of Solid Ground’s 2020 Board & staff in Microsoft Teams “Together” mode (screenshot by Liz Reed Hawk)

2020 Board of Directors

EXECUTIVE COMMITTEE

- ☀ **Board Chair:** D’Adre Cunningham (WA State Defender Association)
- ☀ **Vice Chair:** Lauren Vlas (King County Council)
- ☀ **Secretary:** Julie Silverman (Physician, VA Hospital)
- ☀ **Treasurer:** Justin Hellier (Seattle Parks & Recreation)

MEMBERS

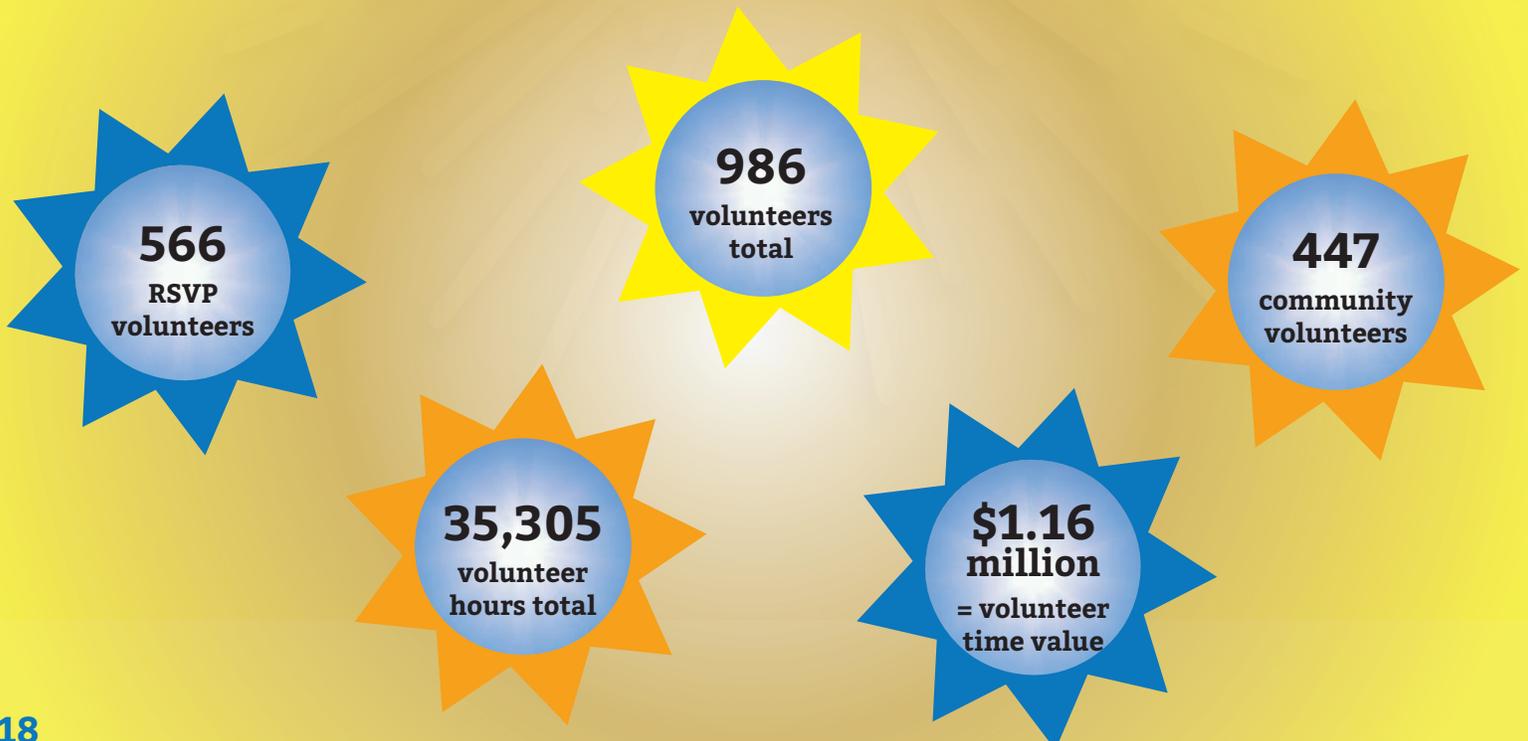
- ☀ **Heidi Eisenstein** (Adobe)
- ☀ **Andrew Miller** (Google)
- ☀ **James Watts** (Microsoft)
- ☀ **Wendy Werblin** (Impinj)

More People-Powered Brilliance & Resilience



2020 challenged all of us to lean in to the virtual learning curve – and volunteers and staff alike embraced the need for virtual meetings with resilience. Here, Retired and Senior Volunteer Program (RSVP) Ambassadors – committed 55+ volunteers who represent the program and help engage new volunteers – Zoomed with Solid Ground staff.

2020 Solid Ground Volunteer Stats



More People-Powered Brilliance & Resilience



Community Food Education AmeriCorps volunteers helped keep Solid Ground's Giving Garden at Marra Farm going when community volunteerism was lower than usual. (Photo by Kristen Nguyen)



Our 2020 Building Community Virtual Lunch-IN took place just one week after Washington state shut down all large gatherings, so we shifted our traditional in-person Luncheon to a virtual Lunch-IN – with brilliant results and community support. (Pictured here: Event MC Phoenica Zhang, Corporate Engagement Partner)

Brilliance & Resilience



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Building community to end poverty

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